



Center for Aviation Competence

University of St.Gallen

# **Auditing in Aviation Management Module 18-20 November 2020 in St. Gallen**

***“From insight  
to impact”*** 



The Auditing in Aviation Management Module, which is part of the Global Aviation Management Certificate Program, will take place on **18-20 November 2020 in St. Gallen**. Internal auditing becomes highly important to ensure consistently compliance. This module deals with compliance, the basic regulations to it and with how to install efficient internal auditing processes.

### Day 1: 18<sup>th</sup> November, Compliance Management

Time	Topic and content	Lecturer
08.30 – 09.00	Welcome and Introduction	Andreas Wittmer
09.00 – 10.15	Regulations of Management Systems (ISO/EASA)	Joel Hencks
10.15 – 10.30	Coffee break	
10.30 – 12.00	Design and structure of EN ISO 19011 (guidelines for auditing management systems)	Joel Hencks
12.00 – 13.00	Lunch	
13.30 – 15.00	Group Exercise, Open Questions and Discussion	Joel Hencks
15.00 – 15.15	Coffee break	
15.15 – 16.45	Introduction to Auditing	Joel Hencks
17.00 – 18.00	Visit of Cathedral Towers of the Abbey St. Gallen	Andreas Wittmer
19.00	Networking Dinner	Andreas Wittmer

### Day 2: 19<sup>th</sup> November, Auditing

Time	Topic and content	Lecturer
8.30 – 10.00	Auditing from the Regulators View	Marc Keusch
10.00 – 10.30	Coffee break	
10.30 – 12.00	Audit Preparation	Joel Hencks
12.00 – 13.00	Lunch break	
13.00 – 14.30	Group Exercise	Joel Hencks
14.30 – 15.00	Coffee break	
15.00 – 16.30	Audit Performance	Joel Hencks
16.30 – 18.00	Group Exercise	Joel Hencks
18.00 – 18.15	Open questions and discussion / closing	Andreas Wittmer



### Day 3: 20<sup>th</sup> November, Auditing and Audit System

Time	Topic and content	Lecturer
08.30 – 09.00	Travel to Altenrhein Airport	
9.00 – 10.00	Audit follow-up actions (evaluation, reporting & Communication and behavior during the Audit)	Helmut Gottschalk
10.00 – 10.30	Coffee break	Sitzungszimmer Embraer
10.30 – 12.00	Audit task preparation	Helmut Gottschalk
12.00 – 13.00	Lunch break	Restaurant Cockpit
13.00 – 13.30	Airport Briefing	Altenrhein Airport
13.30 – 15.00	Group Exercise (Aerodrome Audit)	Helmut Gottschalk Andreas Wittmer
15.00 – 15.30	Coffee Break	Sitzungszimmer Embraer
15.30 – 16.30	Group Exercise (Audit Report) Debriefing	Helmut Gottschalk Andreas Wittmer
16.30 – 17.00	Round-up, Takeaway, Open Questions and Discussion	Helmut Gottschalk Andreas Wittmer

#### Certificate and Alumni Network

Participants receive a certificate in Safety & Security Management from the Center of Aviation Competence (CFAC-HSG) and from the University of St. Gallen. This certificate can be credited to the CAS-Certificate in Global Aviation Management. The Center for Aviation Competence has an Alumni Aviation network of past participants, course instructors and students from all over the world to which you will have access.

#### Location

Hotel Congress Einstein, Campus E, Berneggstrasse 2, 9000 St. Gallen

#### Costs

Regular Participants: CHF 2'550 | Supporters CFAC-HSG: CHF 2'370

#### Contact:

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