



Center for Aviation Competence

University of St.Gallen

**Accountable in Aviation Management Module
11-16 January in St. Gallen
Program**

*“From insight
to impact”* 



The Accountable in Aviation Management Module, which is part of the Global Aviation Management Certificate Program, will take place on **11-16 January 2021 in St. Gallen**. Goal of this module is to educate and update the skills of accountable managers in Global Aviation Management.

DAY 1, 11/01/2021: Introduction in the Systems of Aviation and Authorities

TIME	TOPIC AND CONTENT	LECTURER
09.00 – 09.30	Welcome and Administration	Andreas Wittmer
09.30 – 10.30	Basics and Overview of the Aviation System I	Andreas Wittmer
10.30 – 10.45	Coffee break	
10.45 – 12.45	Basics and Overview of the Aviation System II	Andreas Wittmer
12.45 – 13.45	Lunch	
13.45 – 15.15	Overview of International Authorities and Organizations in Aviation	Jorge Pardo
15.15 – 15:30	Coffee break	
15:30 – 17.30	Overview and Handling of National Authorities	Jorge Pardo
17:30 – 17:45	Coffee break	
17.45 – 18.15	Organization of Transfer Work and Exam	Andreas Wittmer
19.00	Networking Dinner @ Vecchia Posta	Andreas Wittmer

DAY 2, 12/01/2021: Accountabilities, Liabilities and Responsibilities

TIME	TOPIC AND CONTENT	LECTURER
08.30 – 10.00	Accountability, Duties and Responsibilities of the Accountable Manager	Roland Müller
10.00 – 10.30	Coffee break	
10.30 – 12.00	Basics and Overview of Aviation Governance	Roland Müller
12.00 – 13.00	Lunch	
13.00 – 14.30	Implementation and Optimization of Aviation Governance	Roland Müller
14.30 – 14.45	Coffee break	
14.45 – 16.15	Basics and Overview of Risk Management	Roland Müller
16.15 – 16.30	Coffee break	
16.30 – 18.00	Implementation and Optimization of Risk Management	Roland Müller
18.00 – 18.15	Open questions and discussion / closing	Andreas Wittmer

**DAY 3, 13/01/2021: International and EASA Regulations**

TIME	TOPIC AND CONTENT	LECTURER
08.30 – 10.00	International Aviation Safety Regulation: An Overview Part I	Joel Hencks
10.00 – 10.30	Coffee break	
10.30 – 12.00	International Aviation Safety Regulation: An Overview Part II	Joel Hencks
12.00 – 13.00	Lunch	
13.00 – 14.30	Overview of the applicable EASA Regulations Part I	Joel Hencks
14.30 – 14.45	Coffee break	
14.45 – 16.15	Overview of the applicable EASA Regulations Part II	Joel Hencks
16.15 – 16.30	Coffee break	
16:30 – 17:30	Overview of the applicable EASA Regulations Part III	Joel Hencks
17.30 – 17.45	Open questions and discussion / closing	Andreas Wittmer

DAY 4, 14/01/2021: Project and Risk Management

TIME	TOPIC AND CONTENT	LECTURER
08.30 – 10.00	Customer Centricity I	Christoph Senn
10.00 – 10.30	Coffee break	
10.30 – 12.00	Customer Centricity II	Christoph Senn
12.00 – 13.00	Lunch	
13.00 – 14.30	Customer Centricity III	Christoph Senn
14.30 – 14.45	Coffee break	
14.45 – 16.00	Leadership I	Andreas Wittmer
16.00 – 16.15	Coffee break	
16.15 – 17.30	Leadership II	Andreas Wittmer
17.30 – 17.45	Open questions and discussion / closing	Andreas Wittmer
18.30	City Tour by St. Gallen Bodensee Tourismus with Fondue Dinner	Andreas Wittmer

DAY 5, 15/01/2021: Leadership and Quality Management

TIME	TOPIC AND CONTENT	LECTURER
08.00 – 10.00	Project Management and Project Orchestration	Lüder Tockenbürger
10.00 – 10.30	Coffee break	
10.30 – 12.30	Quality Management Frameworks	Andreas Wittmer
12.30 – 13.30	Lunch	
13.30 – 15.00	Overview of the applicable EASA Regulations II	Joel Hencks
15.00 – 15.30	Coffee break	
15.30 – 18.00	Transfer Paper Presentations of the CAS-GAvM Participants 2019/2020	Andreas Wittmer
19.00	CAS-GAvM 2019/2020 Award Dinner	Andreas Wittmer

**DAY 6, 16/01/2021: Aviation Management Systems and Certification Process Management**

TIME	TOPIC AND CONTENT	LECTURER
08.30 – 10.00	From Quality Management to EASA Management Systems	Joel Hencks
10.00 – 10.30	Coffee break	
10.30 – 12.00	Safety Management System: Basics	Joel Hencks
12.00 – 13.00	Lunch	
13.00 – 14.30	Compliance Management System: Basics	Joel Hencks
14.30 – 15.00	Coffee break	
15.00 – 16.00	Certification Process	Joel Hencks
16.00 – 16.15	Open questions and discussion / closing	Joel Hencks Andreas Wittmer

Location:

Hotel Congress Einstein, Campus E, Berneggstrasse 2, 9000 St. Gallen

Cost:

CHF 5'100

Contact/Registration**Center for Aviation Competence (CFAC-HSG)**

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