



Center for Aviation Competence

University of St.Gallen

**Accountable in Aviation Management Module  
10-15 January 2022 in St. Gallen  
Program**

*“From insight  
to impact”* 



The Accountable in Aviation Management Module, which is part of the Global Aviation Management Certificate Program, will take place on **10-15 January 2022 in St. Gallen**. Goal of this module is to educate and update the skills of accountable managers in Global Aviation Management.

#### DAY 1, 10/01/2022: Introduction in the Systems of Aviation and Authorities

| TIME          | TOPIC AND CONTENT   | LECTURER        |
|---------------|---|-----------------|
| 09.00 – 09.30 | Welcome and Administration  | Andreas Wittmer |
| 09.30 – 10.30 | Basics and Overview of the Aviation System I                        | Andreas Wittmer |
| 10.30 – 10.45 | Coffee break  |                 |
| 10.45 – 12.45 | Basics and Overview of the Aviation System II                       | Andreas Wittmer |
| 12.45 – 13.45 | Lunch   |                 |
| 13.45 – 15.15 | Overview of International Authorities and Organizations in Aviation | Jorge Pardo     |
| 15.15 – 15:30 | Coffee break  |                 |
| 15:30 – 17.30 | Overview and Handling of National Authorities                       | Jorge Pardo     |
| 17:30 – 17:45 | Coffee break  |                 |
| 17.45 – 18.15 | Organization of Transfer Work and Exam                              | Andreas Wittmer |
| 19.00         | Networking Dinner @ Vecchia Posta                                   | Andreas Wittmer |

#### DAY 2, 11/01/2022: Accountabilities, Liabilities and Responsibilities

| TIME          | TOPIC AND CONTENT  | LECTURER        |
|---------------|--|-----------------|
| 08.15 – 08.30 | Welcome and Introduction   | Andreas Wittmer |
| 08.30 – 10.00 | Accountability, Duties and Responsibilities of the Accountable Manager | Roland Müller   |
| 10.00 – 10.30 | Coffee break   |                 |
| 10.30 – 12.00 | Basics and Overview of Aviation Governance                             | Roland Müller   |
| 12.00 – 13.00 | Lunch  |                 |
| 13.00 – 14.30 | Implementation and Optimization of Aviation Governance                 | Roland Müller   |
| 14.30 – 14.45 | Coffee break   |                 |
| 14.45 – 16.15 | Basics and Overview of Risk Management                                 | Roland Müller   |
| 16.15 – 16.30 | Coffee break   |                 |
| 16.30 – 18.00 | Implementation and Optimization of Risk Management                     | Roland Müller   |
| 18.00 – 18.15 | Open questions and discussion / closing                                | Andreas Wittmer |

**DAY 3, 12/01/2022: International and EASA Regulations**

| TIME          | TOPIC AND CONTENT   | LECTURER        |
|---------------|---|-----------------|
| 08.15 – 08.30 | Welcome and Introduction                                      | Andreas Wittmer |
| 08.30 – 10.00 | International Aviation Safety Regulation: An Overview Part I  | Joel Hencks     |
| 10.00 – 10.30 | Coffee break  |                 |
| 10.30 – 12.00 | International Aviation Safety Regulation: An Overview Part II | Joel Hencks     |
| 12.00 – 13.00 | Lunch   |                 |
| 13.00 – 14.30 | Overview of the applicable EASA Regulations Part I            | Joel Hencks     |
| 14.30 – 14.45 | Coffee break  |                 |
| 14.45 – 16.15 | Overview of the applicable EASA Regulations Part II           | Joel Hencks     |
| 16.15 – 16.30 | Coffee break  |                 |
| 16:30 – 17:30 | Overview of the applicable EASA Regulations Part III          | Joel Hencks     |
| 17.30 – 17.45 | Open questions and discussion / closing                       | Andreas Wittmer |

**DAY 4, 13/01/2022: Project and Risk Management**

| TIME          | TOPIC AND CONTENT   | LECTURER        |
|---------------|---|-----------------|
| 08.15 – 08.30 | Welcome and Introduction                                      | Andreas Wittmer |
| 08.30 – 10.00 | Customer Centricity I   | Christoph Senn  |
| 10.00 – 10.30 | Coffee break  |                 |
| 10.30 – 12.00 | Customer Centricity II  | Christoph Senn  |
| 12.00 – 13.00 | Lunch   |                 |
| 13.00 – 14.30 | Customer Centricity III                                       | Christoph Senn  |
| 14.30 – 14.45 | Coffee break  |                 |
| 14.45 – 16.00 | Leadership I  | Andreas Wittmer |
| 16.00 – 16.15 | Coffee break  |                 |
| 16.15 – 17.30 | Leadership II   | Andreas Wittmer |
| 17.30 – 17.45 | Open questions and discussion / closing                       | Andreas Wittmer |
| 18.30         | City Tour by St. Gallen Bodensee Tourismus with Fondue Dinner | Andreas Wittmer |

**DAY 5, 14/01/2022: Leadership and Quality Management**

| TIME          | TOPIC AND CONTENT   | LECTURER           |
|---------------|---|--------------------|
| 07.50 – 08.00 | Welcome and Introduction  | Andreas Wittmer    |
| 08.00 – 10.00 | Project Management and Project Orchestration                        | Lüder Tockenbürger |
| 10.00 – 10.30 | Coffee break  |                    |
| 10.30 – 12.30 | Quality Management Frameworks                                       | Andreas Wittmer    |
| 12.30 – 13.30 | Lunch   |                    |
| 13.30 – 15.00 | Overview of the applicable EASA Regulations II                      | Joel Hencks        |
| 15.00 – 15.30 | Coffee break  |                    |
| 15.30 – 18.00 | Transfer Paper Presentations of the CAS-GAvM Participants 2019/2020 | Andreas Wittmer    |
| 19.00         | CAS-GAvM 2021/2022 Award Dinner                                     | Andreas Wittmer    |

**DAY 6, 16/01/2022: Aviation Management Systems and Certification Process Management**

| TIME          | TOPIC AND CONTENT                                  | LECTURER                       |
|---------------|--|--------------------------------|
| 08.15 – 08.30 | Welcome and Introduction                           | Andreas Wittmer                |
| 08.30 – 10.00 | From Quality Management to EASA Management Systems | Joel Hencks                    |
| 10.00 – 10.30 | Coffee break                                       |                                |
| 10.30 – 12.00 | Safety Management System: Basics                   | Joel Hencks                    |
| 12.00 – 13.00 | Lunch  |                                |
| 13.00 – 14.30 | Compliance Management System: Basics               | Joel Hencks                    |
| 14.30 – 15.00 | Coffee break                                       |                                |
| 15.00 – 16.00 | Certification Process                              | Joel Hencks                    |
| 16.00 – 16.15 | Open questions and discussion / closing            | Joel Hencks<br>Andreas Wittmer |

**Location:**

Hotel Congress Einstein, Campus E, Berneggstrasse 2, 9000 St. Gallen

**Cost:**

CHF 5'100 / CHF4'700 (Supporter)

**Contact/Registration****Center for Aviation Competence (CFAC-HSG)**

Dufourstrasse 40a

CH – 9000 St. Gallen

Phone: +41 78 753 01 49 (Wittmer Andreas)

Phone: +41 79 349 56 39 (Denk Nicole)

Mail: cfachsg@unisg.ch