



## Apply now for the SAFETY & SECURITY MANAGEMENT Course in St. Gallen

The Safety & Security Management Course, which is part of the Global Aviation Management Certificate Program, will take place on **4<sup>th</sup> – 6<sup>th</sup> September 2017 in St. Gallen**. This module explains how to be compliant with regulation and offers tools and practices to be efficient. Furthermore, the module also discusses cultures and how to achieve cultures that increase safety.

### Day 1: 4<sup>th</sup> September, Safety & Security Management

TIME	TOPIC AND CONTENT	LECTURER
08.30 – 08.45	Welcome	Andreas Wittmer
08.45 – 10.15	Essential Basics and Limitations of Safety in Aviation	Andreas Wittmer
10.15 – 10.45	Coffee break	
10.45 – 12.15	Business Benefits of Implementing a Safety Management System	Andreas Wittmer
12.15 – 13.30	Lunch	
13.30 – 15.00	Fundamentals and Structure of Safety & Security Management in Aviation	Joel Hencks
15.00 – 15.30	Coffee break	
15.30 – 17.00	Regulatory Requirements for Safety Management (ICAO and EASA)	Joel Hencks
17.00 – 17.30	Open Questions and Discussion	Joel Hencks
19.00	Networking Dinner	

### Day 2: 5<sup>th</sup> September, Auditing and Audit System

TIME	TOPIC AND CONTENT	LECTURER
08.30 – 10.00	Production vs Protection: An accident investigation view	Daniel Knecht
10.00 – 10.30	Coffee break	
10.30 – 12.00	Safety Risk Management: Hazard Identification and Implementation of Risk Controls	Daniel Knecht
12.00 – 13.00	Lunch	
13.00 – 14.30	Internal Control Systems	Joel Hencks
14.30 – 14.45	Coffee break	
14.45 – 16.15	Reporting	Joel Hencks
16.15 – 16.30	Coffee break	
16.30 – 18.00	Regulatory Oversight and Industry Best Practice	Joel Hencks
18.00 – 18.15	Open Questions and Discussion	Joel Hencks



### Day 3: 6<sup>th</sup> September, Safety & Security Management

TIME	TOPIC AND CONTENT	LECTURER
08.30 – 10.00	Safety Culture	Roland Müller
10.00 – 10.30	Coffee break	
10.30 – 12.00	Documentation ICAO SMS Requirements for Operators, Maintenance Organizations, Air Traffic Service Providers and Aerodromes	Roland Müller
12.00 – 13.00	Lunch	
13.00 – 14.30	Security Essentials	Thomas Frischknecht
14.30 – 15.00	Coffee break	
15.00 – 16.30	Security Operation	Thomas Frischknecht
16.30 – 17.00	Open Questions and Discussion	Thomas Frischknecht

#### The Lecturers

**Dr. Andreas Wittmer**, Senior Lecturer for Management under special consideration of aviation.

Professional experience:

- University of St. Gallen (since 2002)
- Center for Aviation Competence, Managing Director (since 2005)
- Institute for Systemic Management and Public Governance, Deputy Director (since 2011)
- University Vienna: Senior Lecturer for Aviation (since 2010)
- University of Applied Sciences, Winterthur: Senior Lecturer for Aviation Management (since 2009)
- University of Applied Sciences, Chur: Senior Lecturer for International Barrier Transport and Aviation (since 2007)
- Mae Fah Luang University Chiang Rai: Visiting Professor for Aviation Management (since 2015)
- Emirates Aviation University, Dubai: Senior Lecturer Global Aviation Management (2015)
- Swiss Aerospace Cluster, Vice President (former president) (since 2010)
- Swiss Air Accident Investigation Office: Freelance Accident investigator
- Lindberg International AS (DK), Country Manager Benelux and Switzerland (3 Years)
- Aarhus School of Business (DK), Department of Economics (1 Year)
- Credit Suisse, Zurich: Investment Accounting (2 Years)

More information about Andreas Wittmer: [https://www.alexandria.unisg.ch/Personen/Person/W/Andreas\\_Wittmer](https://www.alexandria.unisg.ch/Personen/Person/W/Andreas_Wittmer)

**Joel Hencks**, Managing Director AeroEx GmbH, Fellow of the CFAC at the University of St. Gallen.

Professional experience:

- 2016: International Civil Aviation Organization (ICAO), Co-Chair of an Industry Study Group on Operational Safety Data
- 2010: European Aviation Safety Agency „EASA“- External Expert in the field of Aviation Regulation for Flight & Horizontal Disciplines
- 2006: European Aviation Safety Agency “EASA“-Member of different Rulemaking Groups in the field of Flight Operations, Safety Management and Flight and Duty times
- 2004: Accredited Auditor for Aviation Organizations
- 2003: Lecturer for „Aviation Safety Management Systems“ (Accredited by the „International Business Aviation Council“)
- 2001: Managing Director of Consulting companies in aviation with a focus on certification of aviation companies as well as management systems
- 1999: Captain of several plane types with different companies

More information about Joel Hencks and AeroEx: <http://www.aeroex.eu/>





**Daniel Knecht**, Director of the Investigation Bureau at the Swiss Transportation Safety Investigation Board (STSB) (since 2012), Head of the Aviation Division (STSB-AV) and pilot

- First Officer at Edelweiss Air (2004 - 2008)
- First Officer at easyJet (since 2008)
- Military Pilot and and Flight Instructor

More information about Daniel Knecht: <https://www.sust.admin.ch/>

**Prof. Dr. iur. Roland Müller**, Lawyer, Flight Instructor, Professor for Privat- und Commercial Law as well as Air Law at the University of St.Gallen.

Professional experience:

- University of St. Gallen Center for Aviation Competence: President
- University of Bern: Lecturer for Labor Law
- University of St. Gallen: Lecturer for Privat Law, Commercial Law and Air Law
- ME Advocat Lawyers: Chairman of the Board, Lawyer and Notary Public
- Swiss Air Ambulance: former Member of the Board of Foundation (6 years)
- Aero Club Switzerland: former Chairman of the Board (6 years)
- Business Airport St. Gallen-Altenrhein: former Chairman of the Board of Directors (6 years)
- SR Technics Group: former Member of the Board of Directors and Chairman Risk Management Committee (6 years)
- Federal Aviation Commission: former Member of the Commission (9 years)
- District Court Gossau/Switzerland: former extraordinary Clerk (1 year)

More information about Roland Müller: [https://www.alexandria.unisg.ch/Personen/Person/M/Roland\\_Mueller](https://www.alexandria.unisg.ch/Personen/Person/M/Roland_Mueller)

**Thomas Frischknecht**, Managing Partner 2assistU GmbH (since 2011). Professional experience:

- CEO/ Accountable Manager, Belair Airlines AG (2007 - 2014)
- Chief Commercial Officer, Helvetic Airways AG (2003 - 2016)
- Head of Airline & Cargo Marketing, Flughafen Zurich AG (2001 - 2003)
- Vice-President Network Planning, Swissair AG (2001)

More information about Thomas Frischknecht: <http://www.2assistu.ch/>

### Certificate and Alumni Network

Participants receive a certificate in Safety & Security Management from the Center of Aviation Competence (CFAC-HSG) and from the University of St. Gallen. This certificate can be credited to the CAS-Certificate in Global Aviation Management. The Center for Aviation Competence has an Alumni Aviation network of past participants, course instructors and students from all over the world to which you will have access.

### Location

Hotel Congress Einstein, Campus E, Berneggstrasse 2, 9000 St. Gallen

### Costs

Regular Participants: CHF 2'550 | Supporters CFAC-HSG: CHF 2'370

### Supporters CFAC-HSG

If you are interested in becoming a supporter of the CFAC-HSG please visit [www.cfac.ch](http://www.cfac.ch) or contact us via e-mail. Our supporters benefit from various discounts on workshops, seminars and books and get an access to our extensive data pool.

(Annual fee: Private Person CHF 300 | Companies CHF 1'000)





## CAS Global Aviation Management Certificate Program (GAM-CP)



The Safety and Security Management Module is part of the Global Aviation Management Certificate Program (GAM-CP). This program is divided in four modules: Safety and Security Management, Auditing in Aviation, Accountable Aviation Management and International Management. Equipped with an overview, frameworks and tools, the participants will be able to lead, control and increase the efficiency of processes in global aviation management. It is possible to visit individual modules or single days. For further information please visit [www.cfac.ch](http://www.cfac.ch). Some spots are still available in 2017/2018!

### Registration

To register, please complete the registration form which you can find on <http://www.cfac.ch/> and return it to [cfachsg@unisg.ch](mailto:cfachsg@unisg.ch).

### The Center for Aviation Competence (CFAC-HSG)

For more than ten years, the Center for Aviation Competence of the University of St. Gallen (CFAC-HSG) has been devoting itself to the needs of the aviation industry. In the areas of research, education and consulting the CFAC-HSG holds a strong position. The CFAC-HSG successfully offered various executive training modules for aviation managers, accountable managers, safety managers, commanders and auditors. The hands-on and practical approach in these seminars is accompanied by lectures. Academic knowledge ensures to give new insights, refresh one's knowledge and shows how the learned inputs can be applied in daily business.

### Contact:

Center for Aviation Competence (CFAC-HSG)  
University of St. Gallen  
Dufourstrasse 40a  
CH – 9000 St. Gallen  
[cfachsg@unsig.ch](mailto:cfachsg@unsig.ch)  
+41 71 224 25 25